



Let Us Worry About Your  
Technology While You  
Focus On Your Business.

Delivering a comprehensive suite of  
knowledge, support and processes in a  
successful IT management solution.

#### Why We Are Different

We are the complete solution redefining  
the true meaning of what IT ought to be.

- 24 hr Support and Service
- Complete IT solution
- Seamless integration with your existing  
infrastructure
- Flat monthly fee
- 100% Satisfaction Guaranteed

For more information, visit us at  
[www.WireFlyIT.com](http://www.WireFlyIT.com)

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**information technology** (See Also: WireFly IT)  
n. *Abbr.* **IT**

The study, design, development, support or management of  
computer-based information systems, particularly software applica-  
tions and computer hardware.

**WireFly IT**  
n. *Abbr.* **none**

A complete solution of integrating the best in business IT services,  
processes and support for small to medium size companies.



# Who

## Part of your Small to Medium Size Business Family...

WireFly IT is a uniquely Managed Technology Services company specializing in small to medium size businesses. We give you the benefit of a fully staffed internal IT department for a fraction of the cost, while still delivering the same comprehensive services and benefits of an in house IT department. Our user friendly approach to IT management assures a seamless integration with your business and employees in order to maximize the overall efficiency and technology investments of your company. Our goal is to blend our IT management team with your staff to create a virtual IT department so close they won't even realize that we are an external resource. We are on your side, and take pride in being a part of the family.



# What

## Business and Technology together without the hassle...

Technology is an essential key aspect of any successful company. The hassle and headaches of planning, integration, and maintenance can be a business owner worst nightmare. WireFly IT has an answer to these day-to-day issues, providing a complete solution that encompasses all aspects of an enterprise IT department. It starts with a Chief Technology Officer, Network Manager, Purchasing Manager, Marketing Manager and Help desk to deliver strategic guidance and uncompromising results. Together we deliver benefits that no single IT employee would have the ability to accomplish, with results that no business can function without.

Our staff is highly trained in the latest technology, skilled to deliver the most effective and efficient service as possible. No more "techy talk" to your staff, we are business people too and value the ability to break the communication barrier between your staff and ours.



# When

## Your business never sleeps, neither do we...

With integrating the most seamless technology available, comes a huge commitment. How often has a part time or temporary IT repair guy always been available? WireFly IT is a 24 hour service that provides even more support than a full time staff. Typical IT technicians work an 8 hour day, leaving your team vulnerable, left guessing, and with little time to evaluate and integrate technology for your business. We never stop working, which means we are there for you 24 hours a day, 7 days a week for service calls and to proactively manage your business. We make it an absolute priority to reduce downtime; this means upgrades afterhours and any assistance throughout the day, especially during YOUR business hours. We also proactively manage and maintain your systems. More often than not, we will know of issues and fix them before you knew they existed.

Benefits like this cannot be easily matched with internal staff and without a tremendous budget. We are here to simplify your IT needs and deliver them in a way that no one else can.



# Where

## Wherever your IT needs are, WireFly IT is there...

Information Technology is undeniably a critical and extremely broad aspect of your business operations. Not only is the implementation and management of computers, servers, and networks vital to a business success; so are all of the mission critical applications, 3rd party vendors, and the small things like printers and software. WireFly IT management is 100% comprehensive and will handle all of those items for you. No more pointing the finger for whom is responsible; you have a single CTO that will assure your success is not compromised by downtime and an inefficient infrastructure. Additionally, you get the ability to utilize WireFly IT's vastly skilled staff to assist with any task or project you may have in mind. Need specialty software or a website developed? We have staff that specializes in those areas. Need a database or way to manage your information overload? We create and manage that too! How about some logo's or marketing materials? Let your Marketing Manager handle all of it for you. As you can see, we are more than your average computer technician or IT Guy. We are here to handle your every task and need whatever and wherever it may be.

## Everything your IT department wishes it could be, everything your business cannot be without!

As your one stop IT solutions provider, we strive for only success. We are a dedicated team of professionals who love what we do and come loaded with extensive years of experience. Your employees and staff will love our friendly and reliable team, as well as the responsiveness of our managed services. We make sure that every aspect of your businesses Information Technology sector is up-to-date, scalable, and reliable as possible. We immediately deliver increased performance, security, and stability.

Our proactive support coupled with 24x7 monitoring and management from our Network Operations Center will maximize your business productivity...guaranteed.

WireFly IT provides many added bonuses that no internal IT staff can match. Proactive 24 hour management, after-hours support and maintenance, telephone/live support, chat/email support, assistance with all major business software applications, marketing/graphic design, web design, programming, 3rd party management, and some serious vendor purchasing power just to top it off.



# WireFly IT

**Your partner in the IT business, an entire solution under one roof, no contracts, and a flat monthly fee!**